

Field Bill of Material (FBM) or Field Feature Bill of Material (FFBM)

INSTALLATION of MICROCODE Level F64810

On 3746-900 attached to 3745-xxA or

on 3746-950

or

3745-xxA alone

With Service Processor Type: 6563 Model 65U (FC 5054), or 6275 Model 56U or 83U (FC 5053), or 7585-P02 (FC 5052)

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IDM Installation Instructions

See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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Before Installation (Steps 1-8)

1.0 Machines Affected

3746 Models 9x0:

- With Service Processor Type: 6563 Model 65U (FC 5054), or 6275 Model 56U or 83U (FC 5053), or 7585-P02 (FC 5052)
- Without Microcode Level F64810.

Checkpoint: If the EC level is **not** F64810F, you must upgrade the Service Processor and the 3746-9x0 according to these instructions.

Note: Refer to Step 1.1 for verifying your level of code.

1.1 Displaying the Level of Code Installed

- 1. On MOSS-E View window, click on help.
- 2. On Help window, click on About
- On the MOSS-E View About window, click on Licensed Internal Code. The microcode EC number is displayed.
- 4. Click on Close, then OK to leave the function.

2.0 Related BMs and ECs

2.1 Prerequisites

(Must be installed prior to this installation)

MAE FC 3000 is not compatible with the microcode level 64810 or higher. If such an MAE is installed, it must be upgraded to an MAE FC 3001 via an MES order.



IMPORTANT!

If you are, at the same time using the Installation Instructions PN 02L1268, converting the MAE **FC 3000** to the MAE **FC 3001** (which consists in migrating from an MAE that connects to the token-ring, to an MAE that directly connects to the 3746-9x0 switch), then check that:

- 1. The customer has migrated the configuration files according to the instructions documented in the SA33-0475, *MAE Configuration Migration Guide from FC 3000 to FC 3001*.
- The PN of the MAE system card currently plugged in your MAE is not one of the following: 78H6297, 11J7464, or 89H8395. Otherwise replace the MAE system card using the installation instructions PN 02L4064 to be used for the system card P/N 31L4336.

2.2 Co-requisite

(Must be installed together)

None

2.3 Companion

(May be installed together)

None

3.0 BMs to be Installed

FBM	Title
10K8544	Installation of Microcode level F64810 on 3746-9x0 attached to 3745-xxA, or a 3746-950 stand-alone.
OR	
FFBM	Title
10K8541	Installation of Microcode level F64810 on 3746-9x0 attached to 3745-xxA, and/or a 3746-950 stand-alone and documentation
10K8552	Installation of Microcode level F64810 on 3746-9x0 attached to 3745-xxA, and/or a 3746-950 stand-alone and documentation including the <i>Service Processor and Network Node Processor Service User's Guide</i> .
10K8553	Installation of Microcode level F64810 on 3746-9x0 attached to 3745-xxA, and/or a 3746-950 stand-alone and documentation.
10K8670	Installation of Microcode level F64810 on 3746-9x0 attached to 3745-xxA and/or a 3746-950 stand-alone and documentation.

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4.0 Preparation

- Familiarize yourself with the purpose and details of the installation instruction before negotiating machine time with the customer (refer to Figure 1 on page 9).
- Check all items listed on the BM(s) to determine that all parts have been received.
- Call your Support Center to verify whether or not there are Microcode Fix (MCF) files to be installed with the new LIC. Any MCF application will be performed in Step 10.2.1.
- · Obtain the maintenance password from the Customer.
- If the customer has subscribed to RETAIN, ensure that both the 3745 and 3746-9x0 types and models are registered in RETAIN.

For machines in the U.S., please contact the Raleigh Networking Support Center at 1-800-426-2472 and verify that the 3745 and 3746 three-digit model number and the seven-digit serial number are correctly registered in Common Customer Profile File (CCPF).

5.0 Programming

3746 Models 900 and 950 have a new requirement on NPM.

As of July 30, 1999, all new 3746s and 3746 upgrades which include the newly available Licensed Internal Code (F64810) have the following software requirement on NetView Performance Monitor (NPM):

The reporting of active PU counts per TIC3, which is provided by the 3746 and MAE Extended Functions 4 (feature 5810 or 5811), requires NPM Version 2 Release 4 with APAR OW37743 (PTF UW59877) at a minimum.

This APAR is required also for NPM users who do not need the reporting of active PUs per TIC3, but are operating the 3746 and MAE Extended Functions 4 (FC 5810 or FC 5811), or 3746 Extended Functions 2 (FC 5802) or any machine equipped with Licensed Internal Code at the engineering change level F64810 or above.

The APAR is available for the following NPM releases:

- NPM V2R2 (PTF UW59809)
- NPM V2R3 (PTF UW59810)
- NPM V2R4 (PTF UW59877)

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6.0 Purpose and Description

Install the new level of microcode, F64810, on the Service Processor, the 9x0 machine(s), and any NNP or MAE features attached.

7.0 Installation Time

The installation time depends on:

- The number of 3746-9x0, and if any NNP and MAE are installed.
- The function used to update the LIC. Two functions are available:
 - The LIC restore function, used to replace any engineering level of microcode.
 - The Restore SP (and NNP) LIC non-active version, used when upgrading earlier versions of F64810 to later versions.

7.1.1 LIC Restore Function

The **LIC restore** function is traffic-disruptive. However, the code can be loaded on the service processor while the traffic is running.

- The LIC installation time for the Service Processor (3746-9x0/MOSS-E) is nondisruptive and can be completed in 35 to 60 minutes.
- · Disruptive operations:
 - 5 minutes to complete each NNP feature, if any
 - 30 minutes to complete the MAE feature, if any
 - 6 minutes to complete a 9x0 general IML
 - 6 minutes to complete the 9x0 EEPROM upgrade..

Note: Times shown are approximate and are estimated for each 3746-9x0 machine attached to the Service Processor.

B/M Installed	Machine Hours	System Hours	CE Hours	Number of CE's
10K8544, or 10K8541, or 10K8552, or 10K8553, or 10K8670	2 to 3	0	3	1

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7.1.2 Restore SP (and NNP) LIC Non-active Version Function

The **Restore SP** (and **NNP**) **LIC non-active version** function is not operation- or traffic-disruptive. But, switching to the new version, after restoring the non-active version, is disruptive. In the same way, changing the MAE LIC and performing a general IML are disruptive operations.

B/M Installed	Machine Hours	System Hours	CE Hours	Number of CE's
10K8544, or 10K8541, or 10K8552, or 10K8553, or 10K8670	1	0	1	1

8.0 Tools/Materials Required

None.

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Installation (Steps 9-12)

9.0 Safety

Not applicable.

10.0 Details of Installation

 If the current microcode level is prior to F64810, the following phases take place:

Phase 1

The Service Processor, the NNP (if any), and the MAE (if any) are upgraded. NNP or MAE traffic is disrupted during this phase. For details, see 10.1, "Procedure 1 - 3746-9x0/MOSS-E Code Level Upgrade."

Phases 2 and 3

Every 3746-9x0 machine attached to the Service Processor is updated. For details, see 10.3, "Procedure 2 - 3746-9x0 Code Level Upgrade."

Traffic for any 3746-9x0 machine attached to this Service Processor is disrupted during these phases. Each 9x0 machine can be upgraded separately to minimize this disruption.

• If the current microcode is any level of **F64810**, use 10.4, "Procedure 3 - Restore SP (and NNP) LIC on Non-Active Version" on page 37. The installation will be done in two phases:

Phase 1

The non-active version of LIC code is restored. This phase is non-disruptive.

Phase 2

You switch to the non-active version of LIC code (just restored in Phase 1) and then perform a general IML. This phase is disruptive.

To sum up...

- If you are upgrading a microcode level prior to F64810, start with Procedure 1 on page 10 and continue with Procedure 2 on page 33.
- If you are upgrading an earlier level of F64810, go to Procedure 3 on page 37.

If you are migrating a MAE from FC 3000 to FC 3001, refer to Figure 1 on page 9 to get the sequence of the installation tasks and the documentation to be used.

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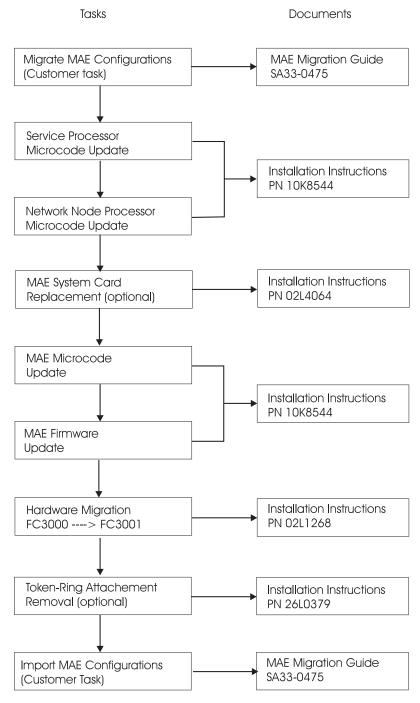


Figure 1. MAE FC 3000 to 3001 Migration Scenario

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10.1 Procedure 1 - 3746-9x0/MOSS-E Code Level Upgrade

Go To

What is the EC level of the code currently installed on your SP?

- For CD-ROM microcode levels at **EC F12380 or above**, go to 10.1.5, "Saving Configuration on Diskette" on page 13.
- For ODD microcode levels prior to F12380, go to 10.1.1, "Saving the Configuration on the Optical Disk."

10.1.1 Saving the Configuration on the Optical Disk

- If not already logged, enter the Service Processor maintenance password (default is IBM3745).
- 2. Double-click on the Service Processor icon.
- 3. Click on **Operation Management**.
- 4. Double-click on Manage Disks and Databases.
- 5. Click on Save databases on optical disk radio button.
- __ 6. Click on **OK** and follow the prompts.
 - 7. When prompted, insert the optical disk.
- 8. When completed, click on **OK**, then click on **Cancel** to exit from the function.

10.1.2 Installing MES Data Save Function

- __ 1. Insert the Customer Data Migration diskette (PN 02L3850) in the Service Processor diskette drive.
- 2. Click on Change Management.
- 3. Double-click on Manage Microcode Fixes
- Click on **OK** for use of PE function.
- 5. On Manage Microcode Fixes window, click on View (On function bar).
 Then, click on Change directory path (On pull down menu)
- ___ 6. On Change Directory Path window, enter A:*.*. Then, click on OK.
- ___ 7. On Manage Microcode Fixes window, click on the fixes to be applied.

Driver	If LIC EC Level	Apply MCF
607	D2251X	MD22426.418
810	D2256X	MD22726.418
830	D4612X	MD22526.418
840	D4613X	MD22326.418

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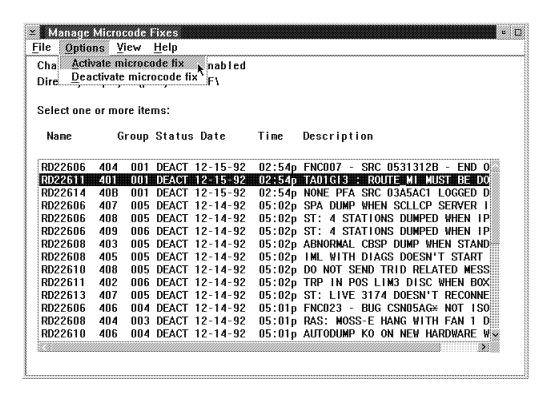


_	8.	Click on File (On the function bar). Then, click on Move (On pull down menu).
_	9.	On the Move Microcode Fix files window, enter J:\MCF\ . Then, click on OK .
		Enter the new path specification following the format {drive:\directory}:
		J:\MCF\
		OK Cancel Help
	10.	On the Change Directory Path window, enter J:\MCF\ALL. Then, click on OK.
		Enter the full path of path or directory to be displayed following the format {drive:\directory\filename.extension or *}, or click on the OK push button for default directory:
		J:\MCF\ALL
		OK Cancel Help
	11.	Remove the diskette from the drive.
	12.	On the Manage Microcode Fixes window, click on the MES Data Migration field to select this function, click on Options (on function bar). Then, click on Activate microcode fix (on pull down menu).
	13.	Answer Yes to shutdown and re-boot.

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Note: The current MCF is not shown on the preceding screen.

10.1.3 Verifying the MCF status

After IML is completed

- Enter the Service Processor maintenance password
 Double-click on the Service Processor icon.
 Click on Change Management.
 Double-click on Manage Microcode Fixes
 The status of the MCF that has just been applied must change to ACT. If so, continue with the next step. Otherwise, call the Support Center.
- 6. Exit the Change Management functions.

10.1.4 Saving Customer Data on Diskette

- On the MOSS-E View window, click on Program.
- Double-click on Log OFF MOSS-E, then double-click on Log ON MOSS-E.
- 3. Insert the **backup** optical disk (diskette used in Step 10.1.1) into the ODD.
- Double-click on the Service Processor icon.
- 5. Click on Functions to Use Under PE Guidance Only.
- 6. Double-click on Save Customized data on diskette.

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			7.	When prompted, insert the Configuration Parameters diskette (PN 02L3427) (this can be any blank 1.44MB diskette) into the diskette drive.
				Note: Only one diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
		_	8.	Click on OK , follow the prompts, and wait for the following message: 'operation is successfully completed'.
			9.	Click on Close.
			10.	Remove the diskette and the optical disk.
			11.	Go to 10.1.6, "Shutting down the Service Processor."
10.1.5	Saving (Perf	orn	guration on Diskette n the following nine steps when upgrading the microcode from CD-ROM 12380 or later:
			1.	If not already logged, enter the Service Processor maintenance password (default is IBM3745).
			2.	Double-click on the Service Processor icon.
			3.	Click on Operation Management.
			4.	Double-click on Manage Disks and Databases.
			5.	Click on Save database on diskette radio button.
			6.	Click on OK and follow the prompts.
			7.	When prompted, insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.
				Note: Only one Configuration Parameters diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
			8.	When completed, click on OK and remove the diskette.
			9.	Go to 10.1.6, "Shutting down the Service Processor."
10.1.6	Shutting	do _		n the Service Processor On the MOSS-E View window, click on Program.
		_	2.	Double-click on ${\bf shut\text{-}down}$, then enter the maintenance password (default is IBM3745), and click on ${\bf OK}$.
			3.	When a pop-up window tells you that the service processor has been shut down, power OFF the Service Processor.
			4.	Check the service processor type:
				 For service processor type 6563 or 6275, go to 10.1.8, "LIC Installation" on page 14.
				 For service processor type 7585-P02 or 3172, check whether there is an OD drive installed:

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- Yes, go to 10.1.7, "Removing the Optical Disk Drive (ODD) from a 7585 or 3172" on page 14.
- No, check whether you have received the FBM 25L4401?
 - Yes, then use the FBM 25L4401 to install the MPA card and go to 10.1.8, "LIC Installation."
 - No, then go to 10.1.8, "LIC Installation."

10.1.7 Removing the Optical Disk Drive (ODD) from a 7585 or 3172

- 1. On the rear side of the ODD, turn OFF the power switch (0).
- 2. Disconnect the ODD Power cord from the AC Outlet Distribution Box or from the wall AC outlet, and the other end from the rear side of the ODD.
- __ 3. On the rear side of the Service Processor, disconnect the signal cable from SCSI adapter (Position 3).
- Remove the ODD. Then, pack it into the return box (PN 32H0346) provided with this FBM.
- __ 5. Have you received the FBM 25L4401?
 - Yes, then use the FBM 25L4401 to install the MPA card. When complete, go to 10.1.8, "LIC Installation."
 - No, then go to 10.1.8, "LIC Installation."

10.1.8 LIC Installation

- 1. Insert the Service Processor installation diskette:
 - PN 26L0236, if your SP is a 7585-P02 or a 3172-P90
 - PN 26L0456, if your SP is a 6275 or 6563
 - 2. Then, power **ON** the Service Processor and while the system is starting, insert the **CD-ROM** into the drive.
- 3. When the diskette is booted, follow the prompts on the screen.
- ___ 4. Wait until completion. While you are waiting several messages are displayed: Build hardisk, reboot, format ...

Note: If the following message appears, press enter to continue:

SYS0627: Drive C: was improperly stopped. From the OS/2 command prompt, run CHKDSK with the /F parameter on the specified drive

Note: If the following message appears, ignore it:

SYS0318: Message file OS0001.msg cannot be found for message 1467

- 5. When prompted, insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.
- Wait for a while, when prompted insert the Service Processor installation diskette PN 26L0236 or 26L0456 in the diskette drive.

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7. A message is displayed: Number of bytes....Remaining computed time goes to 00s. Wait several minutes until the message LIC Restoration has successfully completed is displayed, then press Enter to continue.

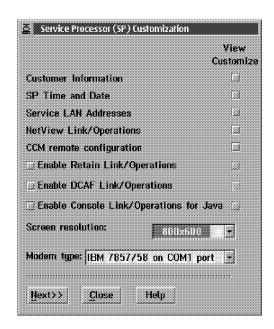
Note: If an error occurs, note the displayed message and press Enter.

- 8. When prompted remove the diskette from the diskette drive. Then, press Enter and remove the CD.
- 9. Wait until the system has re-booted. If a LAN message appears, ignore it. When the message Do you want to customize your SP is displayed, click on OK. If not automatically prompted, select the SP Customization function from the service processor configuration menu.

About the SP customization window...

Three new options are available:

- A link definition for a Java console. DCAF Link/Operations and Console Link/Operations for Java options are mutually exclusive. According to the customer requirements, select either a DCAF or a JAVA link.
- Screen resolution option (800x600 or 640x480) to be enabled for the screens that support this option. It is mandatory to select 800x600 when an MAE is installed.
- CCM remote configuration password. Note that the CCM remote configuration may be greyed when feature 5810 is not installed.



___ 10. On the Service Processor (SP) Customization window, click on each View Customize check-box to open and, if necessary, modify the configuration parameters according to the customer system configuration.

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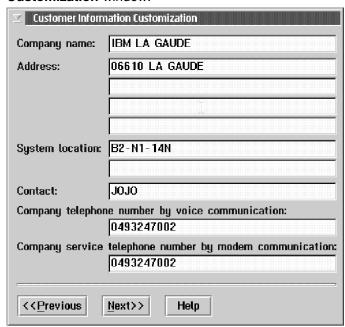


In particular, during the NNP and MAE code upgrade, two configuration options must be de-activated. They are:

- The Generate alerts option in the NetView Link(s) Reporting Customization window.
- The Enable Remote Support Facility option in the RETAIN customization window.

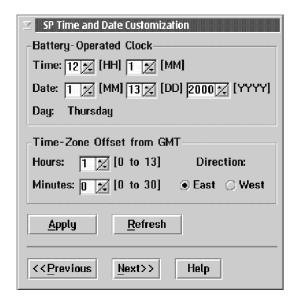
You will be prompted to check these options in a later step of this procedure. Continue with the next step.

- Check the screen resolution.
- ___ 12. Click on **Modem type** drop down list and select the modem and connection type of the modem being used.
- _ 13. Click on Next>> button to display the Customer Information Customization window.

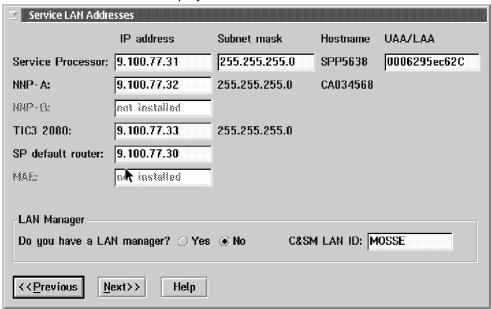


- 14. Check the information recorded and make the necessary changes.
- __ 15. Click on Next>> button to display the SP Time and Date Customization window.





- ___ 16. Check the information recorded and make the necessary changes. Press **Apply** to take into account the changes.
- __ 17. Click on Next>> button to display the Service LAN Addresses window.



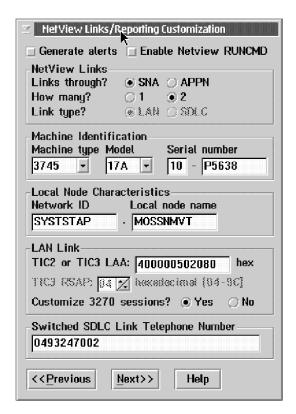
___ 18. Check the information recorded and make the necessary changes.

Note: If a controller is down, IP addresses cannot be changed.

__ 19. Click on Next>> button to display the NetView Link(s)/Reporting Customization window.

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- 20. Check and record the configuration settings for the Generate alerts option.
 - Use the table in Step 10.5 on page 48 to record the settings for the Generate alerts option, then return to this step.
 - If the Generate alerts option is selected, disable it now and continue with the next step.
- __ 21. Do not change any information. Click on Next>> button to display the Token-Ring 3270 Session Customization window.



22. Check the information recorded and make the necessary changes.

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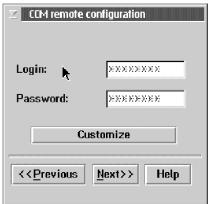


Customize

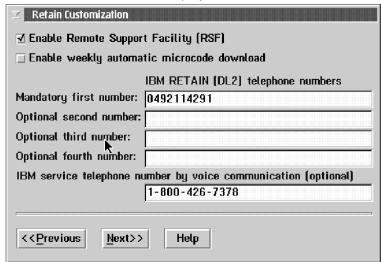
Pressing the **Customize** pushbutton allows you to display and/or modify the login and password. This function is password-protected and requires the management password.

After entering the login and password, passwords that were hidden with asterisks, are shown and can be modified.

___ 23. Click on **Next>>** button. to display the **CCM remote configuration**.



__ 24. Click on Next>> button to display the Retain Customization window.



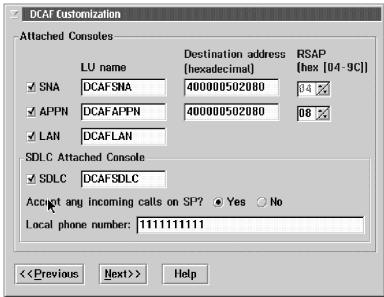
- _ 25. Check and record the configuration settings for the Enable Remote Support Facility (RSF) option.
 - Use the table in Step 10.5 on page 48 to record the settings for the **Enable Remote Support Facility (RSF)**, then return to this step.
 - If the **Enable Remote Support Facility (RSF)** option is selected, disable it now and continue with the next step.
- __ 26. Click on Next>>.

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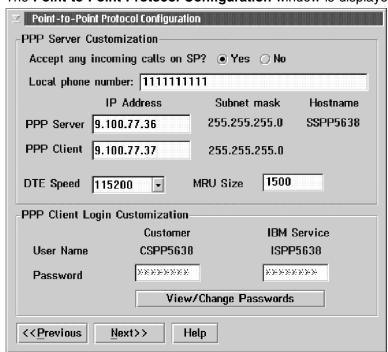


- If, in Step 10 on page 15, you have selected DCAF Link/Operations, then the DCAF Customization window is displayed. Go to the next step.
- Otherwise, if you have selected JAVA Link/Operations, then the Point-to-Point Protocol Configuration window is displayed. Go to Step 28.
- _ 27. The DCAF Customization window is displayed:



Check the information recorded and make the necessary changes. Go to step 30 on page 21.

28. The Point-to-Point Protocol Configuration window is displayed:





From this window, configure the PPP server parameters.

- a. Click on Yes to accept any incoming call.
- b. Type in the Local Phone number which is the phone number of the modem connected to the SP.
- c. Specify the IP addresses of:
 - The PPP-server. This is PPP address of the service processor.
 - The PPP-client. This is PPP address of the remote station.

These IP addresses must be in the same subnet as the IP addresses of the units connected to the service LAN.

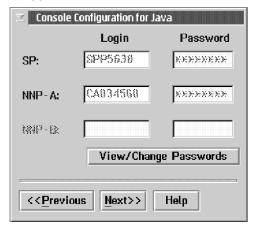
d. Select the correct **DTE speed** (modern speed) which must be set according to the type of the modern installed. Use the online help for more information.

View/Change Passwords

Pressing the **View/Change Passwords** pushbutton allows you to display and/or modify the password(s). This function is password-protected and requires the *management password*.

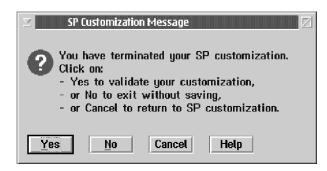
After entering the management password, passwords that were hidden with asterisks, are shown and can be modified in both the **Point-to-Point Protocol Configuration** and **Console for Java Configuration** windows, until you exit the function.

29. Click on Next>> button to display the JAVA Console Configuration window.

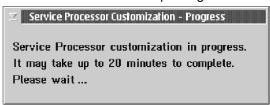


- ___ 30. Do not change any information. Click on Next>> button to return to the Service Processor (SP) Customization window.
- ___ 31. Click on **Close**. The **SP Customization Message** is then displayed:





__ 32. Click on Yes button to confirm the changes and start the Service Processor customization updating.



33. Wait until completion. When completed, the following window is displayed:



- __ 34. Click on **OK** button.
 - If the service processor automatically re-boots, you will be prompted to log onto the MOSS-E. Then go to the next step.
 - If the service processor does not re-boot, go to the next step.
- 35. Is there any NNP installed?
 - Yes, go to 10.1.9, "Upgrading the NNP(s) on 3746-9x0."
 - **No**, go to 10.2.1, "Applying the Mandatory MCFs Received" on page 32.

10.1.9 Upgrading the NNP(s) on 3746-9x0

- __ 1. From the MOSS-E View screen, double-click on the 3746-9x0 icon.
- 2. From the 3746-9x0 Menu screen, click on Network Node Processor (NNP) Management.
- 3. Select Manage Control Point (CP) on NNP.
- 4. If the Automatic configuration activation option is selected, go to next step. Otherwise, go to step 6 on page 23.
- 5. Disable the Automatic configuration activation option. (This is to avoid SRCs if the CCM data is not compatible with the new microcode level. See 10.3.4, "Migrating the Active Configuration using CCM" on page 34).

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6.	Press Close to exit.
7.	From the Network Node Processor (NNP) Management menu, select Install/Remove/Change/Restore LIC/NNP .
8.	Select NNP-A to upgrade the LIC on NNP-A or NNP-B to upgrade the LIC on the backup NNP. Then click on Restore LIC on NNP .
9.	When requested, insert the NNP installation diskette PN 26L0237 in the SP diskette drive .
10.	Select the NNP type and follow the prompts to remove the NNP installation diskette from the SP and install it in the NNP diskette drive .
11.	Follow the prompts and wait until the message NNP LIC restoration operation successfully completed is displayed. The NNP LIC restoration can last about 45 minutes. During the LIC restoration, click on $\bf OK$ to clear the alarm saying that the SP/APPN CP link has been lost.
12.	Click on Close. Then clear the reconnection alarm.
13.	If a backup NNP (NNP-B) is installed, return to step 7. Otherwise, continue with the next step.
14.	Wait until the NNP icon(s) shown on the MOSS-E View becomes purple.
15.	If, in step 5 on page 22, you have disabled the Automatic configuration activation option, go to the next step. Otherwise, go to step 20.
16.	From the 3746-9x0 Menu, select Network Node Processor (NNP) Management.
17.	From the Network Node Processor (NNP) Management menu, select Manage Control Point (CP) on NNP .
18.	Enable the Automatic configuration activation option.
19.	Press Close to exit.
20.	Is there any MAE installed?
	 No, go to 10.2.1, "Applying the Mandatory MCFs Received" on page 32.
	 Yes, check whether you have to migrate the MAE installed from FC 3000 to FC 3001?
	No, go to 10.1.11, "Installing the MAE" on page 24.
	Yes, go to 10.1.10, "Migrating the MAE."
10.1.10 Migrating the	- MΔF
	Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, use the installation instructions PN 02L4064 to replace the card. When complete, go to the next step.
2.	Use the installation instructions PN 02L1268 to install the new hardware required to support FC 3001. When complete, go to the next step.

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- __ 3. Check whether the customer wants to remove the user token-ring kit (if any) between the MAE and the 3746-9x0?
 - Yes. Continue with the next step.
 - No. Go to step 5.
- 4. Use the installation instructions PN 26L0379 to remove the user token-ring link. When complete, go to next step.
- __ 5. Go to 10.1.11, "Installing the MAE."

10.1.11 Installing the MAE

- 1. Double-click on the 3746-9x0 icon.
- Click on Multiaccess Enclosure Management.
- 3. Now double-click on Install/Remove/Change LIC on MAE.

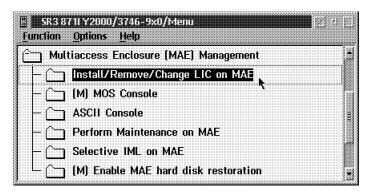


Figure 2. Install Multiaccess Enclosure

- Check the MAE installation status:
 - If the MAE is installed, a popup window asks you to click on **Change LIC on MAE...**, then go to step 8 on page 26.
 - Otherwise, click on Install MAE..., then go to step 5 on page 25.

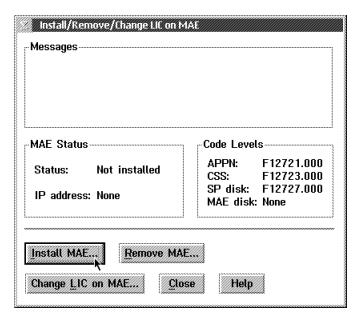
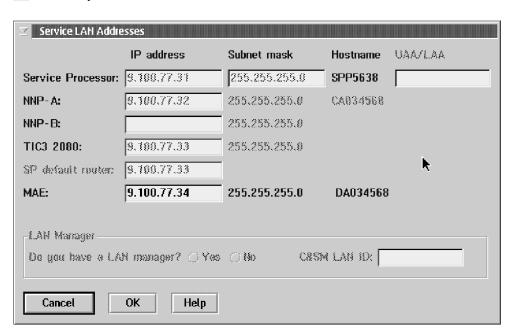


Figure 3. Install Multiaccess Enclosure

5. Verify or enter the MAE IP address, then click on OK.

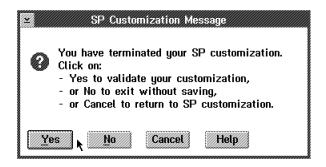


___ 6. Click on **Yes** to record your parameters.

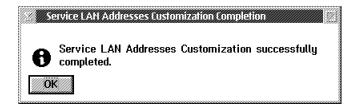
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___ 7. When completed, click on **OK**.

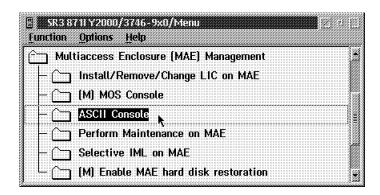


8. Follow the prompts. The MAE code is now being installed: the transferred files are displayed on the window (it takes about 10 minutes). Wait until the message Operation successfully completed is displayed, then click on Close.

Note: The successful completion of the MAE/SP connection is indicated by a **green** MAE link icon. The connection may take a few minutes to complete.

10.2 Installing the Firmware

Double-click on ASCII Console.



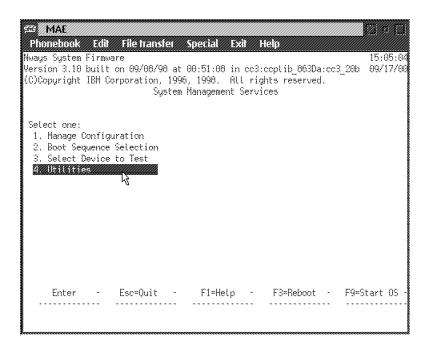
- 2. Press the **Reset** button on the MAE (located on the front of the MAE system card).
- __ 3. Several windows are displayed during tests. Wait until the Boot Information window is displayed.

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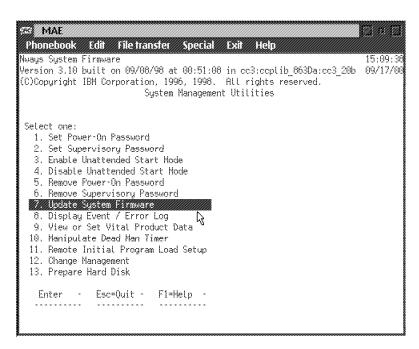
See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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- ___ 4. Terminate the MAE boot by pressing **F1** when prompted.
- ___ 5. Enter the Multiaccess Enclosure supervisory password if required: **2216**.
- __ 6. On the System Management Services window, select option 4 -Utilities, press Enter.



_ 7. Select 7. Update System Firmware from the utilities panel, press Enter



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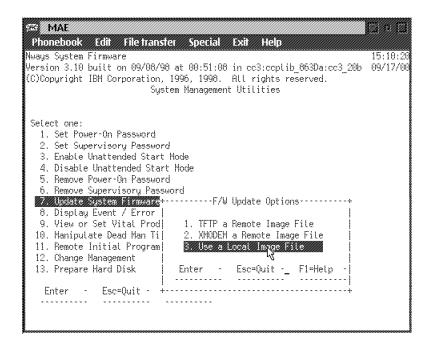
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Do not power off the multiaccess enclosure during the process of updating the firmware. If the update fails, the multiaccess enclosure will boot a backup firmware image. If this happens, repeat the update procedure to reload the onboard firmware image.

8. From the F/W Update Options menu, select 3. Use a Local Image File, then press Enter and follow the prompts.



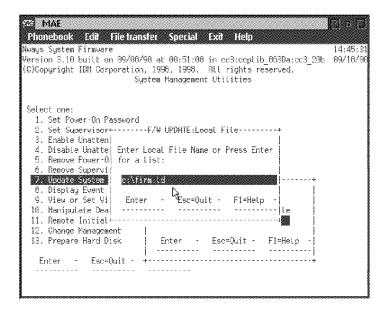
Enter the Local File Name: c:\firm.ld, then press Enter.

Note: If the firmware loaded on the MAE system card is at the same level as the firmware loaded on the SP hard drive, you will get the following message: The firmware update file is at the same level as the system firmware. Firmware update cancelled. Press enter. Then go to 10.2.1, "Applying the Mandatory MCFs Received" on page 32. Otherwise continue with the next step.

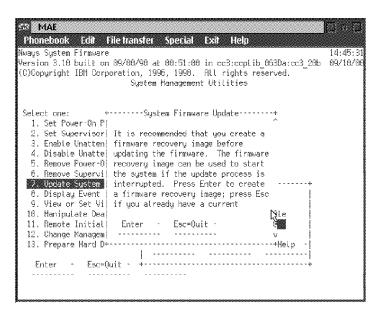
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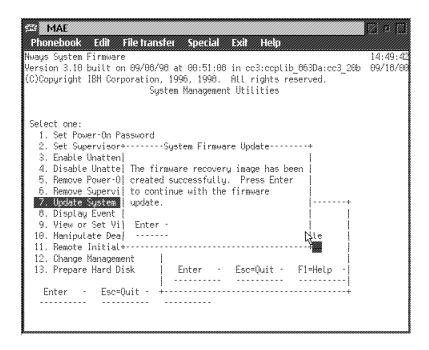


__ 10. On confirmation window, press Y. Then when this window is displayed, press Enter.

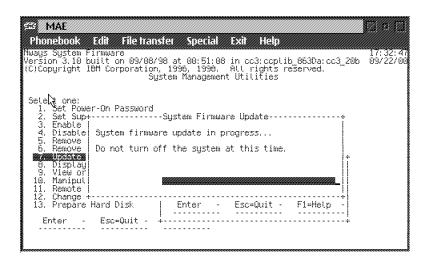




_ 11. When recovery image has been done, press Enter.



___ 12. Several windows are displayed following by:





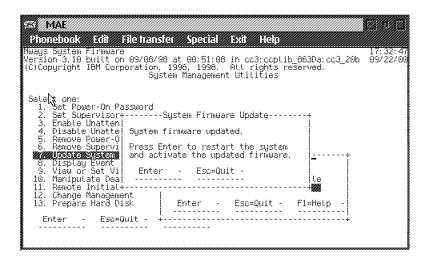
Do not switch the system off. The process erases the old firmware and copies the new firmware into flash memory. If the machine is powered off before the process is complete, you will need to reload the firmware from the recovery image.

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___ 13. A completed message appears when the firmware is updated.



- __ 14. Press Enter to restart the system.
- __ 15. Check the IP addressing by selecting (11) Remote Initial Program Load Setup and pressing Enter.
- __ 16. Select (1) IP Parameters and press Enter.

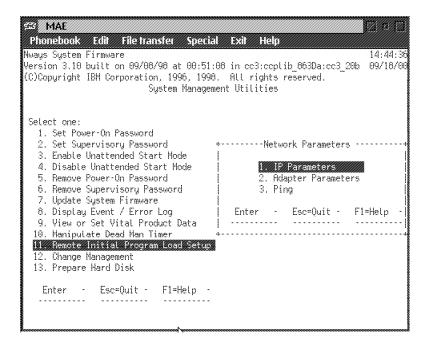


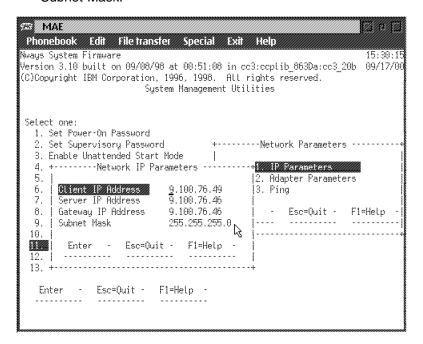
Figure 4. MAE

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- ___ 17. Check that the following IP addresses and mask are the same as the ones defined in step 5 on page 25:
 - Client IP address (MAE address of the PCMCIA card)
 - Server IP address (service processor address)
 - Gateway IP address (if no router on the ring, check the service processor IP address)
 - · Subnet Mask.



- 18. Press **Esc** to exit.
- __ 19. Press the **Space bar** to get the console.
- __ 20. Then close the ASCII window and go to 10.2.1, "Applying the Mandatory MCFs Received."

10.2.1 Applying the Mandatory MCFs Received

- If you have MCF files to install onto the LIC, please refer to the Service User's Guide and use the procedure under the heading: "Handling Microcode Fixes on the Licensed Internal Code".
- If there are no MCF files to install, continue with Step 10.3, "Procedure 2 3746-9x0 Code Level Upgrade" on page 33.

End of Procedure 1. Go to10.3, "Procedure 2 - 3746-9x0 Code Level Upgrade" on page 33

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10.3 Procedure 2 - 3746-9x0 Code Level Upgrade

Before you start

Ask the customer for a 3746 maintenance window. Traffic must be deactivated on the 3746-9x0(s).

10.3.1 3746-9x0 EEPROM U	parade
--------------------------	--------

- 1. Click on **3746-9x0 Menu**.
- __ 2. Click on Change Management.
- 3. Double-click on Upgrade/Downgrade EEPROM.
- 4. The **Upgrade Status** area will show the processors to be changed in reverse video.
- 5. Click on **OK** to start the upgrade function, wait (up to 20 minutes) until the Upgrade Status is completed for each processor.
- ___ 6. Click on **Cancel** to leave the function.

10.3.2 Performing a General IML

After installing the code, numerous **SRCs** and **alarms** can be generated. Just clear the messages and continue with the current procedure.

- 1. On the MOSS-E View screen, double-click on the 3746-9x0 icon.
- 2. On the 3746-9x0 Menu screen, click on Operation Management.
- 3. Double-click on Perform a General IML, then click on the Yes button
- 4. On the **Perform a General IML** window, click on **NO** to start an IML without diagnostic.

10.3.3 Configuring NetView Performance Monitor (NPM)

- _ 1. Is there an NNP installed?
 - Yes, Continue with the next step.
 - No, Go to 10.6, "Returning the Machine to Customer" on page 48.
- 2. Do you intend to use NPM?
 - Yes, Continue with the next step.
 - No, Go to 10.3.4, "Migrating the Active Configuration using CCM" on page 34.
- 3. Is the previous microcode level prior to F12780?
 - Yes, Continue with the next step.
 - **No**, Go to 10.3.4, "Migrating the Active Configuration using CCM" on page 34.
- 4. From the Network Node Processor (NNP) Management menu, double click on Manage Control Points on NNPs.

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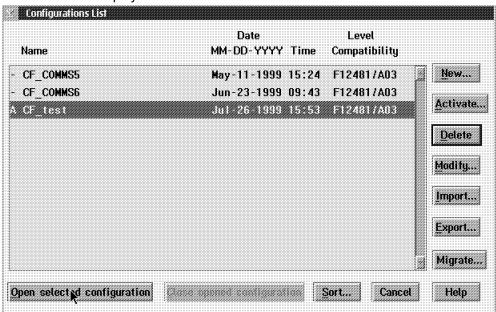
See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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6. Check Enable NPM, then Enter the Network ID, Local Node National Which is the name of the local PU for NPM=PU name in switched node. Modify the LU Name for NPM as defined in VTAM, then cl	major
Note: Ensure the LOCADDR is 1 for the LU name defined in VT	AM.
(For more details on Network ID, local node name, or LU name, r the heading "Configuring NetView Performance Monitor" in 3746 I Multiprotocol Controller Model 900 Installation Guide or Model 950 tion Guide.)	<i>Nways</i>
7. Click Yes .	
8. Click OK .	

10.3.4 Migrating the Active Configuration using CCM

- From the Network Node Processor (NNP) Management menu, select CCM - Controller Configuration and Management.
- 2. From the CCM main window, select File → Open.... The following window is then displayed:

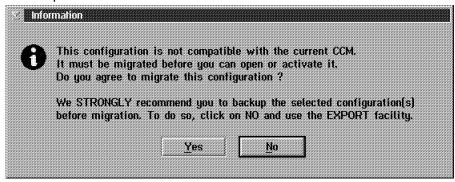


3. From the configuration list, select the configuration with the letter A before the configuration name and click on Open selected configuration.

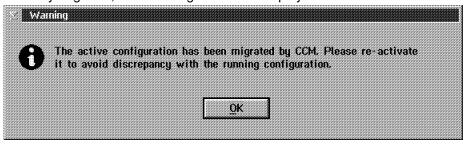
See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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- ___ 4. According to the configuration compatibility with the current CCM, one of the following occurs:
 - The configuration is compatible with the current CCM. Then, the procedure is complete. Go to 10.3.5, "Activating the Migrated Configuration" on page 36.
 - Otherwise, the configuration is not compatible with the current CCM, then the following information window is displayed. Continue with the next step.



5. Press Yes to migrate the configuration. It is not necessary to save the configuration before migrating it, because it has been already saved on the configuration parameter diskette. When the configuration has been successfully migrated, the following window is displayed:



- __ 6. Press **OK**.
- 7. Close the opened configuration by selecting File → Close opened configuration.
- 8. You can now activate the migrated configuration. Go 10.3.5, "Activating the Migrated Configuration" on page 36.



10.3.5 Activating the Migrated Configuration

- ___ 1. From the CCM main window, select **File** → **Open...**.
- 2. From the configuration list, select the configuration with the letter A and click on Activate.... The following window is then displayed:

Activating	this configuration may be disruptive for cu	rrent traffic as
- it will	re-IML all your ESCON processors	
(unless	you deselect the following check box),	
∦ Re-I	ML all your ESCON processors	
- it will	stop and reactivate all your APPN and IP re	sources
if "Aut	omatic configuration activation" is selected	
in "Mar	nage Control Points on NNPs" function.	
Do wow sti	ll want to activate this configuration?	
9		

3. Check that the Re-IML all your ESCON processors option is selected and click Yes.

End of Procedure 2.

Is there another 3746-9x0 installed:

- Yes, then return to 10.3, "Procedure 2 3746-9x0 Code Level Upgrade."
 - No, then go to 10.6, "Returning the Machine to Customer."

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10.4 Procedure 3 - Restore SP (and NNP) LIC on Non-Active Version

Before you start...

- In order to use the current function, the LIC **F64810** or higher must be already installed.
- Restoring the non-active version is not operation- or traffic-disruptive, but switching to the new version is disruptive.
- No maintenance window is required to run the current function.

_	 If not already logged, enter the Service Processor maintenance password (default is IBM3745).
_	2. Double-click on the Service Processor icon.
	3. Click on Operation Management.
	4. Double-click on Manage Disks and Databases.
	5. Click on Save database on diskette radio button.
	6. Click on OK and follow the prompts.
	 When prompted, insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.
	Note: Only one Configuration Parameters diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
	8. When completed, click on OK and remove the diskette.

10.4.2 Updating the Non-Active LIC Version

- __ 1. Insert the CD-ROM that contains the new LIC version.
- 2. From the Change Management folder, select the Restore SP (and NNP) LIC on non-active version.

See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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LIC Installation on Service Processor - Progress LIC Installation Messages Restoring SP non active version. Retrieve customized files before restoring BLPU(s). Percent complete: 50% 75% 100% 0% 25% 0 mn 9 s Time elapsed: 59 mn 51 ns Time remaining: 3. Click **OK** when complete. During the LIC Restore... You are continuously informed of the progress. The non-active version LIC restore takes approximately 10 minutes to complete. When the pop-up window displays the LIC restore completion on the non-active version, proceed to the next step. 4. After restoring the LIC non-active version, switch to the new version. Before switching to the non-active version Switching to the non-active version is disruptive.



Please check with the Customer prior to performing Steps 5 through 9. These steps can be scheduled for a later time if necessary.

Switching to the Non-Active LIC Version

- 5. From the Change Management folder, select the Switch to non-active version function.
- 6. Press the **Switch to inactive code level** pushbutton.
- 7. Click **Yes** to confirm.

Switching to the inactive level takes about ten minutes. During this operation, the service processor and the network node processor(s) automatically re-boot.

- 8. Log onto the MOSS-E program and IML the 3746 from the operator panel as prompted.
- 9. Click **OK** when complete.

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10.4.3 Updating the MAE LIC

1. If there is an MAE FC3001 installed, the MAE LIC must be updated. Go to the next step. Otherwise, go to 10.4.5 on page 46 to upgrade the EEPROM.

Changing the MAE LIC

- __ 2. From the **3746-900 menu**, select the **Multiaccess Enclosure (MAE)** folder.
- 3. From the Multiaccess Enclosure (MAE) folder, select the Install/Remove/Change LIC on MAE function, in order to replace the MAE LIC on the MAE hard disk with the MAE LIC stored on the service processor hard disk. The following window is displayed (Figure 5).

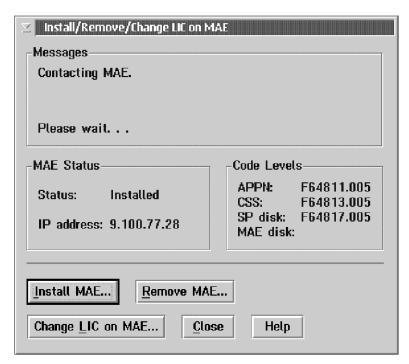


Figure 5. Changing MAE LIC Installation Window

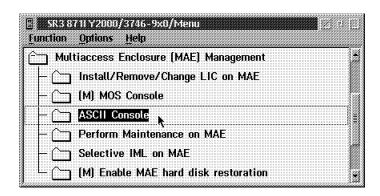
- 4. Press the Change LIC on MAE pushbutton.
- __ 5. Click **OK** when prompted to confirm.

It takes about 10 minutes to update the MAE LIC.

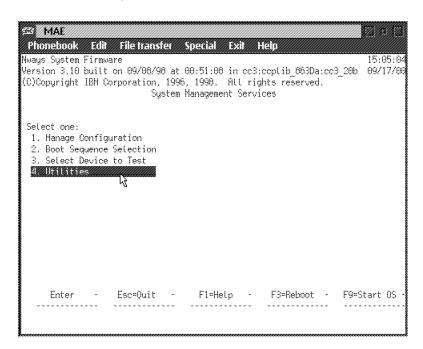


10.4.4 Installing the Firmware

Double-click on ASCII Console.

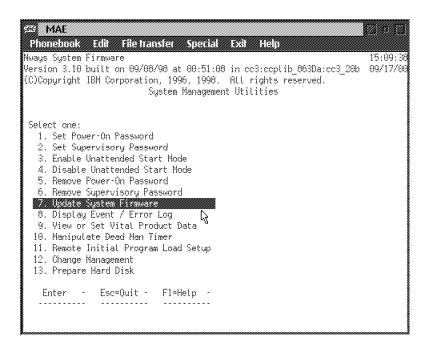


- 2. Press the **Reset** button on the MAE (located on the front of the MAE system card).
- 3. Several windows are displayed during tests. Wait until the Boot Information window is displayed.
- ___ 4. Terminate the boot by pressing **F1**.
- ___ 5. Enter the Multiaccess Enclosure supervisory password if required: **2216**.
- __ 6. On the System Management Services window, select option 4 -Utilities, press Enter.





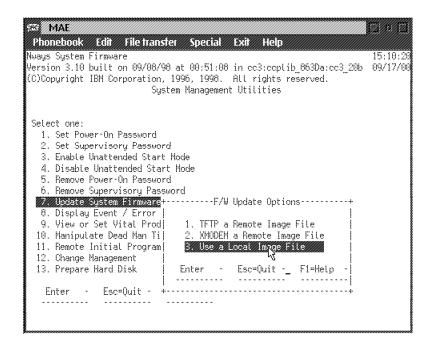






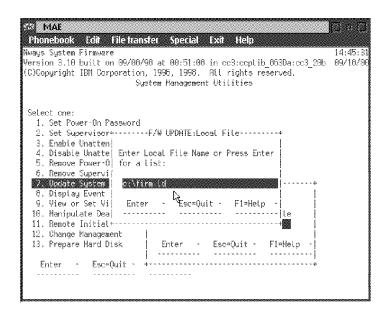
Do not power off the multiaccess enclosure during the process of updating the firmware. If the update fails, the multiaccess enclosure will boot a backup firmware image. If this happens, repeat the update procedure to reload the onboard firmware image.

__ 8. From the F/W Update Options menu, select 3. Use a Local Image File, then press Enter and follow the prompts.



___ 9. Enter the Local File Name: c:\firm.ld, then press Enter.

Note: If the firmware loaded on the MAE system card is at the same level as the firmware loaded on the SP hard drive, you will get the following message: *The firmware update file is at the same level as the system firmware. Firmware update cancelled. Press enter.* Then go to 10.4.6, "Applying the Mandatory MCF(s), If Any" on page 46, otherwise continue with the next step.

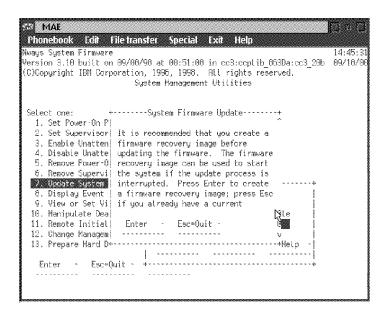


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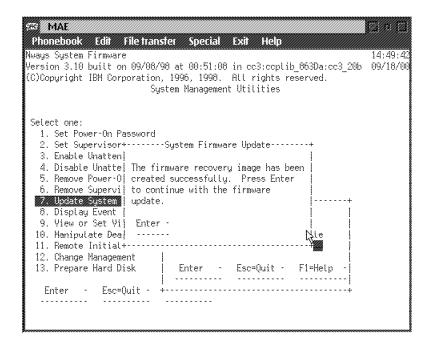
See EC	EC F64810B	EC F70110	EC F64810E	EC F64810F
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__ 10. On confirmation window, press Y. Then when this window is displayed, press Enter.

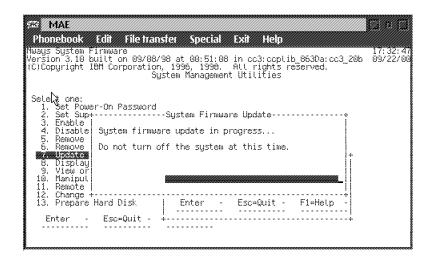


___ 11. When recovery image has been done, press Enter.





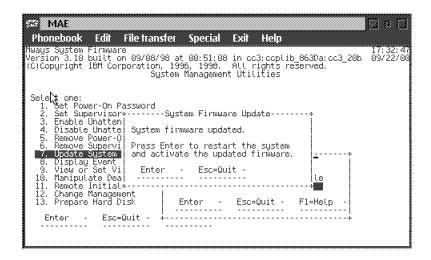
_ 12. Several windows are displayed until the following firmware update message appears:





Do not switch the system off. The process erases the old firmware and copies the new firmware into flash memory. If the machine is powered off before the process is complete, you will need to reload the firmware from the recovery image.

13. A message appears when the firmware update is complete.





- 14. Press **Enter** to restart the system.
- __ 15. Check the IP addressing by selecting (11) Remote Initial Program Load Setup and pressing Enter.
- __ 16. Select (1) IP Parameters and press Enter.

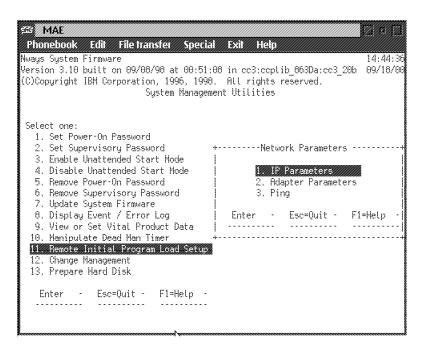
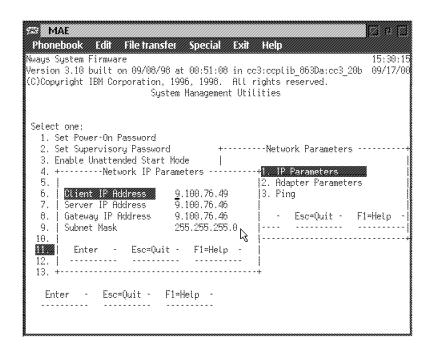


Figure 6. MAE

- __ 17. Check that the following IP addresses and mask are the same as the ones defined in step 5 on page 25:
 - Client IP address (MAE address of the PCMCIA card)
 - Server IP address (service processor address)
 - Gateway IP address (if no router on the ring, check the service processor IP address)
 - · Subnet Mask.

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- 18. Press **Esc** to exit.
- 19. Press the **Space bar** to get the console.
- __ 20. Close the ASCII window and continue with Step 10.4.5, "3746-9x0 EEPROM Upgrade."

10.4.5 3746-9x0 EEPROM Upgrade

The EEPROM upgrade is not required if you are upgrading a system from a lower suffix level of F64810 to F64810F.

Important Note: If you invoke the EEPROM upgrade anyway, the processors will appear on a black background and the EEPROM upgrade can be requested. The reason is that the current EEPROM code level on the SP disk is at F64810F while the EEPROM code level in the adapters is at a suffix level lower than F. But, because the EEPROM does not change when going from a lower suffix level of F64810 to F64810F, the EEPROM upgrade must not be requested.

10.4.6 Applying the Mandatory MCF(s), If Any

1. Apply the mandatory MCFs on the new LIC according to the procedure under the heading 'Handling Microcode Fixes on the Licensed Internal Code' in the SPIM or Service User's Guide shipped with your SP.

When finished, go to the next step to perform a general IML.

10.4.7 Performing a General IML

- 1. Click on Close.
- 2. On the MOSS-E View screen, double click on the 3746-9x0 icon.
- 3. On the 3746-9x0 Menu screen, click on Operation Management.
- 4. Double click on Perform a General IML; then click on the Yes button

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 On the Perform a General IML window, click on No to start an IML without diagnostic.
 6. Click OK when prompted.

10.4.8 Migrating the Active Configuration Using CCM Not applicable.

End of Procedure 3. Go to 10.6, "Returning the Machine to Customer" on page 48.

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10.5 Recording the Customer Configuration Settings

When performing the service processor customization during the LIC Installation (see step 10 in 10.1.8, "LIC Installation" on page 14), use Table 1 below to keep record of the configuration of the following options:

- · Generate alerts
- Enable Remote Support Facility

When returning the machine to the customer, if you modify any of these options, you must re-configure these options as they were previously configured.

Table 1. Customer Configuration Settings		
Option Customer Setting	Selected	Not Selected
Generate alerts		
Enable Remote Support Facility		

10.6 Returning the Machine to Customer

 1. If you installed the FC 3000 to FC 3001 update on the MAE during this
LIC upgrade, continue with the next step.

If no FC 3001 upgrade was performed, go to Step 3.

- 2. If the customer has decided to remove the token-ring link between the MAE and the 3746-9x0 (no APPN or NCP traffic between the MAE and 3746), ask the customer to update the configuration by removing the definition of the resources used for this link. Then continue with the next step.
- __ 3. Check in Table 1 above whether, during the service processor customization, you have modified the following options:
 - Generate alerts option
 - Enable Remote Support Facility option.

If you have changed one or both of these options, continue with Step 10.6.1, "Re-configuring Service Processor Customization Options" on page 49. Otherwise, go to 10.6.2, "Adapter Code Loading per Processor Type" on page 51.

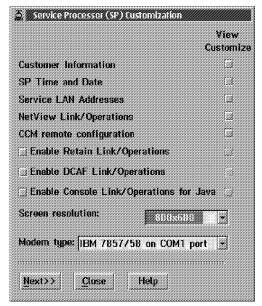
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10.6.1 Re-configuring Service Processor Customization Options

 Select the SP Customization function from the Service Processor configuration menu to display the Service Processor (SP) Customization window.



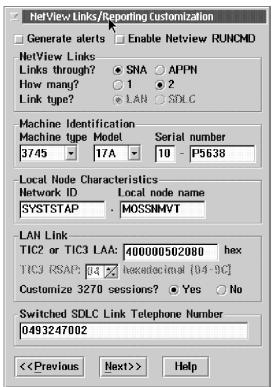
- 2. Depending on the change you made, do one of the following:
 - If you have modified both options, click on the NetView Link/Operations and the Enable Retain Link/Operations View Customize check-boxes and go to the next step.
 - If you have modified only the Generate alerts option then select the NetView Link/Operations View Customize check-box and go to the next step.
 - If you have modified only the Enable Remote Support Facility option then select the Retain Link/Operations View Customize check-box and go to step 5 on page 50.

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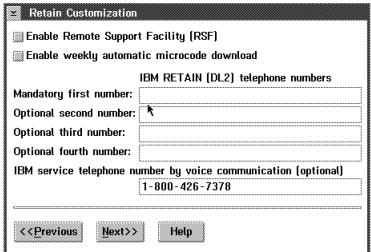
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Press Next>> to display the NetView Links/Reporting Customization window.



- 4. Select the **Generate alerts** option.
- 5. Click on Next>> button to display the Retain Customization window.



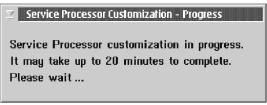
- 6. Select the Enable Remote Support Facility (RSF) option.
- 7. Click on Next>> button to return to the Service Processor (SP) Customization window.



___ 8. Click on **Close**. The **SP customization Message** is then displayed:



9. Click on Yes button to confirm your customization and start the Service Processor customization updating.



___ 10. Wait until completion. When completed, the following window is displayed:



- __ 11. Click on the **OK** button.
- __ 12. Go to 10.6.2, "Adapter Code Loading per Processor Type."

10.6.2 Adapter Code Loading per Processor Type

Before you start...

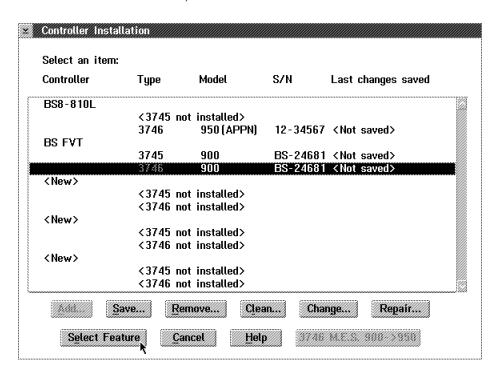
Perform the following procedure to define the network routing protocol to be loaded per processor type. If the customer does not want to modify this information, go to 10.6.3, "Saving Configuration Parameters" on page 53 (All protocols will be loaded in all types of processors).

1. On the Service Processor menu, click on Configuration Management, then double-click on Manage 3745/3746 Installation/Removal.

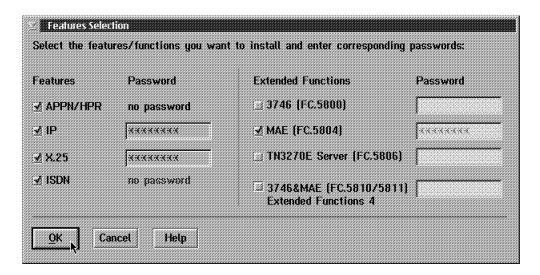
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2. On the Controller Installation menu, select the 3746-9x0 by clicking on the <3746-9x0> line, then click on Select Feature.

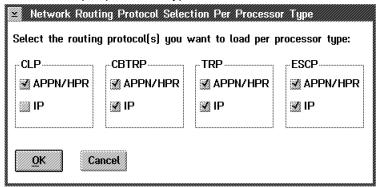


3. On the Feature Selection menu, click on OK.

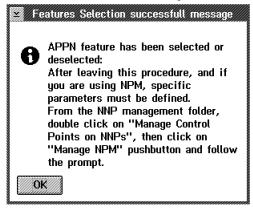




4. According to the customer's requirement, On the Network Routing Protocol Selection Per Processor Type menu, disable or enable the protocol loaded per processor type, then click on OK.



___ 5. Read the information message, then click on **OK** button.



6. When completed, click on **OK** and perform a general IML to activate the feature installed, then continue with 10.6.3, "Saving Configuration Parameters."

10.6.3 Saving Configuration Parameters

- Double-click on the Service Processor icon.
- 2. Click on Operation Management.
- Double-click on Manage Disks and Databases.
- 4. Use the radio button to select Save databases on diskette to save the configuration parameters. When prompted, insert Configuration Parameters diskette (PN 02L3427) into the diskette drive.
- 5. Click on **OK** and wait for completion. If there is an error, record the message and contact support.
- ___ 6. Remove the diskette, then click on **Cancel** to exit from the function.

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10.6.4 Updating Installation Parameters Diskettes

Once you have upgraded the hardware of the machine, you have to regenerate the format on the Installation Parameters Diskettes using the following procedure: (Duration approximately 13 minutes)

- 1. On the Service Processor menu, click on Configuration Management, double-click on Manage 3745/3746 Installation/Removal.
- 2. On the Controller Installation menu, Click on the 3746-9x0 installed, then Click on Save.
- __ 3. After the Saving Active CDF-E as Reference pop-up window has been displayed, insert the 3746-900 installation parameters diskette (PN 17G5878) of the 3746-9x0 and click on OK.
- __ 4. On the third pop up screen confirming CDF-E saved to diskette, remove diskette as instructed and click on **OK**.
- 5. Perform the above saving procedure for the backup diskettes, then click on Cancel.

10.6.5 Logging OFF from Service Processor

- __ 1. On MOSS-E View window, click on Program.
- 2. Click on LOG OFF MOSS-E.

11.0 Test Procedures

Not applicable.

12.0 Field Updating

None.

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After Installation (13-16)

13.0 Publications Update

None.

14.0 Parts Disposition

14.1 Purchased Machines

Refer to the part ownership matrix to determine the correct owner of removed/unused parts.

- For non US Areas, refer to Hardware and General Service Code Description.
- · For Domestic Areas, returns parts to the customer.

15.0 Machine Records

Install updated machine history provided.

16.0 Activity Reporting

- Record the EC or MES installation using country-specific guidelines.
- For U.S. personnel:
 - For MES microcode installation, record the MES number under Service Code 33.
 - For EC microcode installation, record the ECA number under Service Code 33. The ECA number can be found in RETAIN HSF record number H042993 or by contacting your local support structure.

Note: Do NOT use ECA #933 or any 9xx ECA number for MES or EC installation activity.

For MCF installation, record the MCF file activity separately under ECA
 933 only and note the PMR or MCF file numbers in the QSAR comments.

End of instructions.

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